

Paper Code : 21318

F-418

**B. C. A. (Fourth Semester)
EXAMINATION, 2019**

(New Course)

Paper No. BCA—N—403

MANAGEMENT INFORMATION SYSTEM

Time : Three Hours] [Maximum Marks : 70

Note : Attempt any *five* questions. All questions carry equal marks.

1. (a) Elaborating the terms 'Management', 'Information' and 'System' explain the meaning of 'Management Information System'.
- (b) Give structure and classification of MIS.
2. What is a Decision Support System ? With the help of an example, explain relevance and scope of a Decision Support System in an organization.
3. (a) Compare Management Information System and Decision Support System.
- (b) Discuss the benefits of Management Information System for an organization.

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4. Discuss the security and ethical challenges pertaining to management of information technology
5. Describe any *two* of the following :
 - (a) Enterprise Resource Planning
 - (b) MIS versus Data Processing System
 - (c) Role of Information System for business organizations
 - (d) Customer Relationship Management.
6. (a) What is the role of technology in the overall growth of a business organizations ? Illustrate with example(s).
- (b) Why is planning important for any business organization ? Elaborate with example(s).
7. (a) What do you mean by Information System ? Discuss the types of Information Systems.
- (b) Give the characteristics of a control process in organization.
8. Write short notes on any *four* of the following :
 - (a) Supply Chain Management
 - (b) Use of Internet Technology in business organizations
 - (c) Efficiency criteria for information systems
 - (d) Tools for Decision Making
 - (e) Strategic advantage through Information System

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