Total No. of Questions : 10]   [Total No. of Printed Pages : 3

Paper Code : 21315

F-415

B.C.A. (Third Semester)

Examination, 2021

(New Course)

Paper No. BCA-305

ORGANISATIONAL BEHAVIOUR

Time : Three Hours]   *[Maximum Marks : 70*

Note : Attempt any **five** questions. All questions carry equal marks.

1. Discuss Autocratic and custodial models of organizational behaviour. What are the situations in which the above models can be effective?

2. What are the behavioural implications of perception? What are the factors that shape the perception of an individual in an organization?

3. What are the different types of personality? Discuss about the major factors that have an influence on the personality of an individual.

4. Explain the concept of 'value'. How are values related to attitudes? How are values measured?

5. How can we define and measure 'stress'? Explain how the members of an organization may enable themselves to over come the negative consequences of stress.

6. How does the dynamics of group behaviour affect the decisions made in a committee? Explain with examples.

7. What do you mean by leadership style? How can leadership styles be decided based on the use of power and authority?

8. What is meant by the issue of organizational conflict? Are organizational conflicts always dys functional? Explain.

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9. Write short notes on any **two** of the following

    (a) Integration of organizational and individual goals

    (b) Job Satisfaction

    (c) Interpersonal perception

    (d) Task force

10. What are the different approaches to power? Explain the positive effects of power for the smooth functioning of an organization.

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